

# TEXAS COMMISSION ON LAW ENFORCEMENT

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<http://www.tcole.texas.gov>

## Telecommunicator Proficiency Certification Requirements Chart Commission Rules 221.1, 221.13

**Beginning September 1, 2011 proficiency certificates will no longer be automatically generated and mailed to your appointing agency.**

### Intermediate Telecommunicator Proficiency Certificate 221.13(b)

#### Requirements

an active license or 221.(a)(2)  
appointment  
Basic Telecommunicator Certificate  
2 years of service  
120 hours of training  
3812 TDD/TTY within the last six (6) months

#### Courses (once during career)

If telecommunicator certificate was issued or qualified on or after 1.01.2000,  
all courses or equivalents must be completed (approved equivalents are listed)

3939 or 394	Cultural Diversity
	<b>OR</b>
	3737 New Supervisor's Course (first time supervisor only)
3920 or 3925	Law Enforcement Ethics
2120	Crisis Communications
2109	Spanish for Law Enforcement
	<b>OR</b>
	2110 Spanish for Law Enforcement Distance
	2111 Spanish for Law Enforcement Test-Out
	22109 Spanish for Telecommunicators
	34003 Spanish for 911/Dispatch-On Patrol
	34001 Spanish for Law Enforcement-On Patrol
1 of these 3	
3802	TCIC/NCIC for Full Access Operators
3809	NLETS/TLETS
3811	TLETS/NLETS and TCIC/NCIC Basic Procedures